



2850 McClelland Drive, Suite 1000 Fort Collins, Colorado 80525-2576  
Phone 970-223-5000 Fax 970-223-5282 [www.touchstone-property.com](http://www.touchstone-property.com)

July 23, 2025

***RE: Management Change***

Dear Community Association Homeowners:

Thank you for the opportunity to serve you and your association over the years. Rod and I after careful consideration have sold Touchstone Property Management LLC to Faith Pro LLC. This sale was effective as of Monday, July 21, 2025. As with any sale, we have been under a non-disclosure agreement and could not discuss this change until it was finalized.

Our staff will be providing your information and records to them. Most of our employees have been hired and are now working for Faith Pro and will continue to provide services to you. Linda George and Mike Adams, Owners, will be working to provide great service and high-quality management services. They are looking forward to working with your associations. They have some new technology that will be a good addition to your community for enhanced communication.

Rod and I will be working with Faith Pro to provide a smooth transition over the next 90 days on a limited basis. We look forward to spending more time with our children and grandchildren. Again, thank you sincerely for your business over the past 26 years.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Louderback".

Kathy Louderback  
President

A handwritten signature in cursive script that reads "Rod Louderback".

Rod Louderback  
Special Project Manager



**FAITH PRO LLC**  
property management

375 E Horsetooth Rd.,  
Building 1  
Fort Collins, CO 80525  
(P) 970.377.1626  
(F) 970.377.1628

**Dear Homeowners(s),**

We are writing to inform you that Faith Pro LLC has entered into an agreement to acquire Touchstone Property Management, effective July 21, 2025. We are honored to have the opportunity to serve you and look forward to building a positive and lasting relationship.

To help ensure a smooth and seamless transition, we have retained the majority of Touchstone's management team. Nonetheless, we kindly request your patience and understanding as we navigate the initial stages of this change. Please be assured that Faith Pro LLC is committed to delivering the highest standard of service and professionalism.

With over 39 years of experience managing Homeowner Associations throughout Northern Colorado, Faith Pro LLC remains steadfast in its mission to provide attentive, reliable, and high-quality property management services. In the coming weeks, we will be working to transfer records and systems. We will take every precaution to minimize any disruption and to address your needs promptly and thoroughly.

If you have a monthly dues payment, soon you will be receiving information on how to log into your portal to pay your dues and/or set up automatic payments. Prior to receiving your portal information please make your dues payments made out to your HOA and not to Touchstone Property Management.

Should you have any questions or concerns, please do not hesitate to contact us at **970.377.1626**. We are here to assist you and ensure a smooth transition.

Warm regards,  
**Faith Pro LLC**



Linda George, Owner  
Faith Property Management  
[linda@faithproperty.com](mailto:linda@faithproperty.com)



Mike Adams, Owner  
Faith Property Management  
[mike@faithproperty.com](mailto:mike@faithproperty.com)